

VIA U.S. MAIL

Commission's Secretary, Marlene H. Dortch
Office of the Secretary, Federal Communications Commission
445 12th St., SW
Suite TW-A325
Washington, DC 20554

Re: EB Docket No. 06-36

Annual 64.2009(e) CPNI Certification for 2011

1. Date filed: February 28, 2014
2. Name of company covered by this certification: ACCESS ONE SOLUTIONS, LLC
3. Form 499 Filer ID: 828252
4. Name of Signatory: William C. Colvin
5. Title of Signatory: MANAGER
6. Certification

I, William C. Colvin, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (i.e. proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed 
William C. Colvin

Attachments: Accompanying Statement Explaining CPNI Procedures

Statement Explaining CPNI Procedures

Company policy dictates when and how customer information may be used. Employees first are educated on the different types of customer data. Then, instruction is provided on when CPNI data can and cannot be used. Employees are also informed that they are subject to discipline, up to and including dismissal from the company, for violating the guidelines governing the use of CPNI.

The telecommunications officer is in charge of reviewing and supervising any marketing campaign and accompanying disclosure of CPNI to any third parties.

The manager of AOS is responsible for ensuring that the implemented policies regarding disclosure and use of CPNI are followed. The president speaks with the company's legal counsel regularly to ensure compliance with FCC regulations governing CPNI disclosure and use.

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Filing 2/28/2014 – meeting the 3/1/2014 filing requirement